



STATEMENT OF QUALIFICATIONS



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RESPONSIBLE CARE
OUR COMMITMENT TO SUSTAINABILITY



COMPANY OVERVIEW

Emergency Response and Training Solutions (ERTS) mission is to provide cost-effective, high-quality environmental services for its customers. As a Responsible Care Partner, through utilization of its Responsible Care Management System, ERTS is able to support customers environmental needs in a way that maximizes compliance and implements financially sound controls through the usage of proprietary technology that provides a transparent cloud based interface for all necessary stakeholders.

INCIDENT MANAGEMENT SERVICES

ERTS provides 24/7/365 incident response management services nationwide for retail, transportation, logistics, airline, railroad, manufacturing, chemical, manufacturing and insurance industries. These services include initial notification, resource deployment, regulatory affairs management and reporting, recovery, remediation, disposal and cost control management. Services are available comprehensively or in portions in order to assist in the augmentation of customers programs as necessary to fit needs.

ENVIRONMENTAL COMPLIANCE MANAGEMENT

ERTS offers environmental affairs consulting, facility waste compliance and waste disposal services. Utilizing our data management systems ERTS can provide a platform that houses information that yields dashboard reports that detail facility compliance status for its customers and provides useful waste stream status tracking mechanisms.

TRAINING SERVICES

ERTS provides training for customers to assure they can meet regulatory and organizational emergency response and environmental compliance preparedness needs. Training Services provided include the following topics:

- OPA 90 Emergency Response Preparedness Training
 - Notification Exercises
 - Tabletop Scenario Exercises
 - Equipment Deployment Exercises
- OSHA Compliance (Standard-Specific) OSHA 10- & 30-Hour General Industry Training
- Confined-Space Entry & Rescue
- Hazardous Waste Operations & Emergency Response
 - 40-Hour HAZWOPER
 - 24-Hour HazMat Technician
 - 8-Hour First Responder
 - 8-Hour Annual Refresher
- DOT HAZMAT Training
- RCRA Hazardous Waste Management



ORGANIZATIONAL HISTORY AND EXPERIENCE

ERTS was incorporated in 2000 to provide its environmental support solution. Since its inception, ERTS has supported its customers to manage more than 100,000 incidents of various size and scale. Frequency of services is detailed below:

Service	Instances
Incident Tracking and Reporting	58,313
Incident Response Management:	18,859
Waste Management (Non-Incident Related)	1,447

*Data reflects summarized 06/01/2017 through 6/01/2020

QUALIFICATIONS

RESPONSIBLE CARE PARTNER

Through becoming a Responsible Care Partner, ERTS has proven through third party verification auditing that its Responsible Care Management System (RCMS) achieves the following:

- Provides a framework for our organization to support companies in ethical ways that increasingly benefit society, the economy, and the environment.
- Its services support companies to better manufacture, transport, use, dispose or recycle products safely.
- Provides risk information that can be accessed and applied in customers, carriers, suppliers, distributors, and contractors' operations to foster the safe and secure use, transport and disposal of chemicals.

- Provides information to aid in the operations of facilities in a safe, secure, and environmentally sound manner.
- Enables a culture throughout all levels of our organization the ability to identify, reduce, and manage risks.
- Promotes pollution prevention, minimization of waste and conservation of energy and other critical resources at every life cycle stage of its customers products.
- Assures for cooperation and collaboration with governments at all levels and organizations in the development of effective and efficient safety, health, environmental and security laws, regulations, and standards.

- Supports education and research on the health, safety, environmental effects and security of customers products and processes.
- Communicates product, service and process risks to stakeholders while listening and considering perspectives.
- Makes continual progress towards a goal of no accidents, injuries or harm to human

health and the environment from products and operations and openly reports health, safety, environmental and security performance.

- Continually improves its integrated Responsible Care Management System® to address environmental, health, safety, and security performance.

EMPLOYEE QUALIFICATIONS AND EXPERIENCE

ERTS employees fill roles which are commensurate with their background, skills and educational matriculations. Upon award of work a dedicated program manager will be assigned based upon the services that are expected to be provided with the customer. ERTS's Program Management staff have an average of 15 years of directly translatable experience providing services the organization offers.

ERTS Project Managers hold at least the following accreditations/training:

- 40 Hour HAZWOPER with current 8-hour refresher or 24-Hour HAZWOPER
- DOT Hazardous Awareness
- Reactive Chemicals Training
- Training on PPE for Emergency Response
- Hazardous Materials Transportation Training
- Hazmat Transportation- Packing Safety Training
- Hazmat Transportation: Hazardous Materials Table Training
- RCRA Hazardous Waste Introductory Training
- RCRA Hazardous Waste Container Management
- RCRA Hazardous Waste Manifests Training
- RCRA Training on Hazardous Waste Recordkeeping Requirements for Generators
- RCRA Hazardous Waste Emergency Response- Generators and TSDFs Training

ERTS' management has industry experience in the chemical and transportation industries including large scale government project management. Please see the following for examples of the additional accreditations/training of members of our Senior Staff:

- Certified Hazardous Materials Manager (CHMM)
- Certified Industrial Hygienist (CIH)
- Certified Hazardous Materials Professionals (CHMP)
- Professional Geologist
- Highway Tanker Cargo Specialist Training from Security and Emergency Response Training Center (SERTC)
- Railway Hazardous Material Responder Course (SERTC)
- Resource Conservation and Recovery Act Waste Management (RCRA) Training

INFRASTRUCTURE

Located in Jacksonville, FL, ERTS operates a 24/7/365 Call and Emergency Operations Center. Using redundant power generation, system connectivity and cloud-based data management solutions ERTS assures that its communication systems exhibit zero down time and are always able to maintain notification, data retrieval and reporting procedures under the most challenging of circumstances.



GEOGRAPHIC REACH

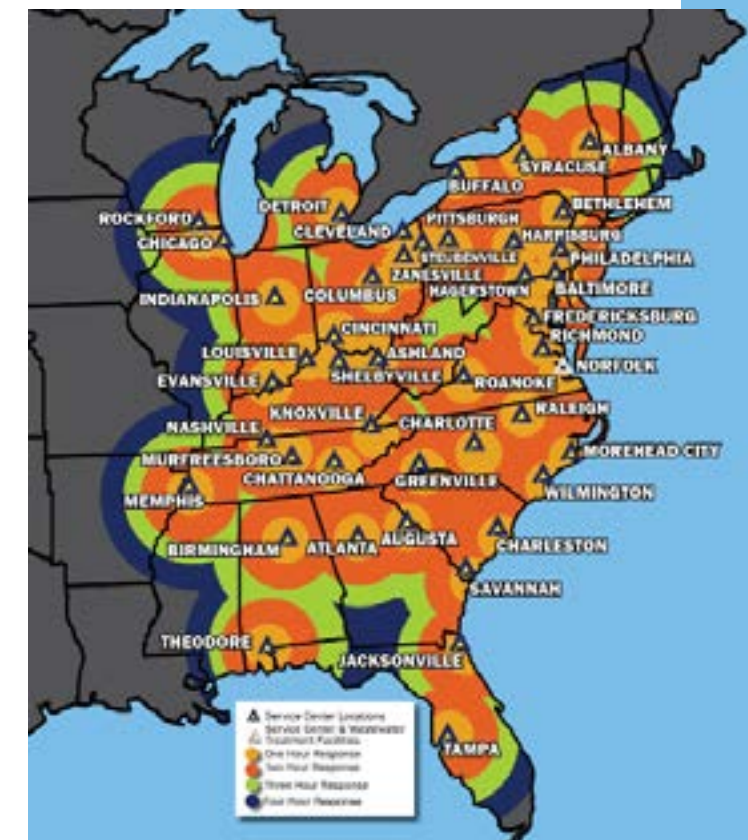
ERTS has been an industry leader in North American spill response management for two decades. Our turnkey service has proven to be a cost-effective strategy for some of the largest transportation, insurance, oil/gas, logistics, warehousing, and manufacturing companies in North America.

NATIONWIDE COVERAGE

ERTS has full response coverage across North America 24 hours per day, 365 days a year. An ERTS project manager will be your main point of contact from the initial call through project closure. ERTS utilizes a network of over 1000 pre-screened contractors to ensure your company receives a quick response time. Although response times may vary ERTS typically provides a response time of an hour or less on average.

COST-EFFECTIVENESS

ERTS achieves cost savings for our clients on every incident. Our company maintains exclusive discounts with our network contractors that we pass along directly to our clients. ERTS does not mark up or charge a percentage of contractor invoices so there is no conflict of interest in keeping response costs to an absolute minimum for our clients. ERTS project managers utilize several proven techniques to ensure the control and minimization of all costs associated with a spill cleanup.



INTERNAL RESOURCES

Using its affiliated field operations group, HEPACO Environmental Services, ERTS can provide your organization services at a discounted rate using its management platform. Furthermore, ERTS can draw upon additional technical and physical resources in order to support customer needs if such expertise or logistical support is warranted.

Services that may be augmented through the group include spill response, remediation, preparedness drills and exercises along with a host of other industrial services that customers may require.



MANAGEMENT TEAM

VAL GARNER, CHMM, CIH

Senior Vice President- Operations

Val Garner has served as the Senior Vice President of Operations of ERTS since July of 2018. Prior to working in this capacity Mr. Garner served 18 years for a national environmental services provider in various roles associated with project management, organizational risk and business management. He holds a Bachelor of Science Degree in Occupational, Safety and Health Management from the University of Findlay and Master of Business Administration Degree from Auburn University. Furthermore, Mr. Garner has been credentialed as a Hazardous Materials Manager, (CHMM) by the Institute of Hazardous Materials Management and is a Certified Industrial Hygienist, (CIH) by American Board of Industrial Hygiene.

Mr. Garner is a member of the American Industrial Hygiene Association and is the past chairman of the association's committee on Protective Clothing and Equipment. Mr. Garner is also a member of the Spill Control Association of America where he has served as an alternate board member and chairman of the association's health and safety committee.



CINDY BRUCE-DEVLIN

Director- Project Management

Cindy Bruce-Devlin joined ERTS as Director of Project Management in 2018 bringing greater than 25 years of industry experience to the organization. Throughout Cindy's career, she has worked closely with emergency response personnel including onsite contractors, fire, law enforcement and regulatory affairs officials to ensure sites are managed satisfying all stakeholder objectives. She is skilled at providing leadership to teams providing multifaceted services within the environmental services industry. Cindy works directly with clients to train and review incident activity dashboards to help support ERTS clients reporting responsibilities, managing claims negotiation and reconciliation as needed.



CAL RAINEY

Director- Call Center Operations

Cal Rainey joined the ERTS team as an intern in 2014 and gained much experience while holding several positions within the company. He earned an Associate of Applied Science in Fire Protection Technology and a Bachelor of Science in Emergency Management & Homeland Security from the University of Akron. Originally from Cleveland, OH, he relocated to Jacksonville, FL in 2017. Through managing thousands of emergency responses at ERTS, Cal has developed strong relationships with both our clients and contractors. Cal is certified as a Highway Emergency Response Specialist by SERTC in Pueblo, CO and has extensive knowledge involving spill response management and regulatory reporting.



PERNELL JOHNSON

Director- Waste Services

Pernell Johnson has served as Waste Services Director of the Damaged Goods Response Management Program at ERTS since August 2019. Mr. Johnson has 20 years of professional environmental experience in project assessment, remediation, compliance testing, and hazardous waste management and disposal. Mr. Johnson has an undergraduate degree from Savannah State University and a graduate degree from Florida Agriculture and Mechanical University in Environmental Science. Mr. Johnson has been credentialed as a Certified Hazardous Materials Manager by the Institute of Hazardous Materials Management.



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